

# Wednesday, March 16, 2022

**9:00am—10:00am**      **Registration open for NASFAA Credential Workshop**

**10:00am—12:00pm**      **NASFAA Credential Workshop—Direct Loans - Dublin I & II**

**Presenters:** [Sarah Pavlack](#), Sinclair Community College and [Mary Reshad](#), Wright State University

This session will review the rules of administering the Direct Loan program using training materials provided by NASFAA. Attendees will be eligible to sit for the NASFAA U Direct Loan Credential Test at no additional charge.

**10:00am—11:45am**      **Registration & Exhibits Open**

**12:00pm—1:15pm**      **General Session/Lunch—Dublin Ballroom III & IV**

- \* President's Welcome

- \* Introduction of conference Charity (Boys and Girls Clubs)

- \* Diversity Session:

Presenter: [Chris Mundell](#), Columbus College of Art and Design

Diversity, Equity and Inclusion (DEI) -How DEI Has Evolved on College Campuses

The goal of this session is to take a walk down the DEI lane on our campuses. With DEI now being a central focus in higher education, what significant DEI actions or efforts are happening on our campuses? Most importantly, what have we gained from having a greater commitment to DEI efforts on our campuses?

**1:15pm—5:00pm**      **Registration/Exhibits Open**

**1:30pm—2:20pm**      **Interest Sessions**

## **OIG Session on Fraud Prevention - Dublin V**

**Presenter:** [David Skonieczny](#), U.S. Department of Education, Office of Inspector General and [Mike Ewert](#), Special Agent, U.S. Department of Education, Office of Inspector General

**Moderator:** [Amy Witt](#), Franklin University

Overview of who we (OIG) are and what we do, types of fraud cases we investigate, and who to contact if you suspect fraud. Actual case examples will be provided.

## **Scholarship Options for Students: How to Identify Scams, Reliable Websites and Best Practices - Dublin VI**

**Presenter:** [Veronica Davidson](#), Sinclair Community College

**Moderator:** [Daniel Gonzales](#), Campus Logic

In this session you will be provided with reliable websites and resources for scholarships, learn how to identify scams and how they can be avoided, and discuss best practices for scholarship identification and dissemination.

## **NASFAA Credential Workshop—Direct Loans (continued) - Dublin I & II**

**Presenters:** [Sarah Pavlack](#), Sinclair Community College and [Mary Reshad](#), Wright State University

**2:20pm—2:45pm**      **Dessert/Beverage Break—Atrium**

# Wednesday, March 16, 2022

**2:45pm—3:35pm      Interest Sessions**

## **Mental Health for Staff and Students - Dublin VI**

Presenter: **Dr. Micky Sharma**, The Ohio State University

Moderator: **Kimberly Jeffers**, PNC Bank Student Lending

The overall well-being and mental health of students and staff has been an ever present concern in higher education and beyond. The impact of the pandemic has further heightened this concern. This session will discuss how the pandemic has impacted mental health as well as the concepts of self-care, resiliency, grit and treatment. Helpful strategies to manage your mental health will also be presented.

## **Verification, Professional Judgment, and Conflicting Information Resources Panel—Dublin V**

Presenter: **C.J. Williams**, Bryant & Stratten College; **Matt Kirksey**, University of Akron; and **Jeremy Orndorff**, University of Cincinnati

Moderator: **Amy Witt**, Franklin University

Have you ever come across a Verification, Professional Judgment, or Conflicting Information item that you wondered where to start on how to resolve it? Would you like to potentially add to your options in trying to figure these special situations out? Join our panel, as they will be sharing situations and resources that could help you in resolving federal Verification, Professional Judgment, and Conflicting Information items you may have now or may come across in the future.

## **NASFAA Credential Workshop—Direct Loans (continued)—Dublin I & II**

Presenters: **Sarah Pavlack**, Sinclair Community College and **Mary Reshad**, Wright State University

**3:35pm—3:50pm      Beverage Break—Atrium**

**3:50pm—4:40pm      Interest Sessions**

## **The Basics of Implementing a Competency Based Education Program - Dublin I**

Presenter: **Callie Zake**, Director of Undergraduate Admissions and Financial Aid, Lourdes University

Moderator: **Faith Phillips**, Director of Student Financial Services, Central Ohio Technical College/The Ohio State University at Newark

This session will cover how one institution implemented Competency Based Education (CBE), including the research conducted beforehand, the changes made throughout the process, and the programs selected for CBE. This presentation will also include a discussion on regulations related to CBE and lessons learned along the way.

# Wednesday, March 16, 2022

**3:50pm—4:40pm**

**Interest Sessions (continued)**

## **Overview of FAFSA Simplification - Dublin II**

Presenter: **MorraLee Keller**, National College Attainment Network

Moderator: **Betsy Johnson**, Bowling Green State University

Sweeping changes are coming to the FAFSA for the 2024-25 year. This session will offer insight to several of the changes that colleges should be starting to think about. Lots of changes come with lots of questions and not so many answers yet. Come learn and share your concerns about upcoming changes.

## **Ohio University SafeZone - Dublin V**

Presenter: **Micah McCary**, Ohio University LGBT Director

Moderator: **James McDougal**, KEMBA Financial Credit Union

Ohio University's SafeZone 101 program is an educational training about the diversities of gender identity, expression, and sexuality as they relate to both personal and professional contexts. This presentation explores different ways to create a welcoming and understanding environment for people of various LGBTQ+ identities and levels of being out.

## **eApp, eCAR, PPA....OMG! - Dublin VI**

Presenter: **Carrie Short**, Lorain County Community College and **Sylvia Bustard**, Kent State University

Moderator: **Veronica Davidson**, Sinclair Community College

As an FAA, you may hear these abbreviations in your office but may not understand the significance. Typically, maintaining institutional eligibility via the eApp/eCAR/PPA is reserved for senior FA staff. This session will provide you with an introduction to these documents as well as a review of the requirements and procedures for updating institutional eligibility so that it's no longer a foreign concept.

**6:00pm—7:00pm**

**OASFAA Dinner - Ballroom III & IV**

**7:00pm—8:00pm**

**President's Reception - Ballroom III & IV**

**8:00pm—11:00pm**

**Entertainment - DJ Brent Schmidt**

# Thursday, March 17, 2022

<b>7:30am—11:30am</b>	<b>Registration &amp; Exhibits Open Breakfast—</b>
<b>7:30am—8:30am</b>	<b>Dublin Ballroom III &amp; IV</b>
<b>8:00am—8:30am</b>	<b>OASFAA Business Meeting—Dublin Ballroom III &amp; IV</b>
<b>8:30am—9:45am</b>	<b>General Session—Dublin Ballroom III &amp; IV</b> <ul style="list-style-type: none"><li>* <b>State Update - Jim Bennett</b>, Chief of Staff and Senior Advisor to the Chancellor of the Ohio Department of Education</li><li>* <b>MASFAA Update - Heidi Carl</b>, Executive Director of Financial Aid, Purdue University</li></ul>
<b>9:55am—10:45am</b>	<b>Interest Sessions</b>

## 2022-2023 Verification - Dublin I

Presenter: **Matt Kirksey**, University of Akron

Moderator: **Melanie Weaver**, Ohio Northern University

This session will overview 2022-23 verification requirements and feature an open discussion sharing solutions to common questions.

## Forging a Strong Partnership Between Institutional Research and Financial Aid - Dublin II

Presenter: **Carrie Short**, Lorain County Community College and **Thomas Jay Benjamin**, Lorain County Community College

Moderator: **Carrie Short**, Lorain County Community College

In this session, two experienced professionals - one from IR and one from Financial Aid - will discuss how they've worked to build a strong partnership between their offices. They will share similarities and differences in perspectives from IR and FA that may shape the IR-FA partnership at your institution. The session will also detail two important projects for any campus - determining the Cost of Attendance and examining the Cohort Default Rate - that may provide practical examples of how financial aid professionals can begin to work more closely with their IR colleagues.

## Diversity Session - Take a Deeper Dive into DEI Efforts Happening on Our Campuses - Dublin V

Presenter: **Chris Mundell**, Columbus College of Art and Design

Moderator: **James McDougal**, KEMBA Financial Credit Union

Let's take a deeper dive into highlighting the Diversity, Equity, and Inclusion (DEI) efforts we see happening on our campuses. Most importantly, what have we gained from having a greater commitment to DEI efforts on our campuses? The goal of this session is to have an open discussion about how we feel the DEI mission has evolved on our campus.

## Using NSLDS and Confirming Eligibility - Dublin VI

Presenters: **Marlene Lowery**, Stark State and **Emily Goldman**, Hondros

Moderator: **Marlene Lowery**, Stark State

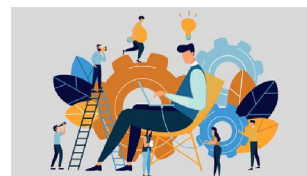
Determining a student's remaining eligibility in NSLDS can sometimes be challenging. In this session, we'll take a look at some of the common issues that arise including loan consolidation, undergraduate to graduate students, and more.

<b>10:45—11:00am</b>	<b>Beverage Break—Atrium</b>
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# Thursday, March 17, 2022

**11:00am—11:50am**

## **Interest Sessions**



### **Positioning Yourself On Campus - Dublin I**

**Presenter:** **Heidi Carl**, Executive Director, Purdue University

**Moderator:** **Betsy Johnson**, Bowling Green State University

Are you new to your campus or been there a while but feel like you need to take action to help financial aid have a voice in major campus decisions? Come learn more about yourself, how to partner with your boss and steps you can take to learn more about your campus too. Don't miss out on this opportunity to position yourself and your financial aid team as an asset to your campus.

### **Updates on FAFSA Efforts and Sharing Best Practices by ODHE - Dublin II**

**Presenter:** **Carlos Bing**, Director, College Access Programs, Ohio Department of Education and **Faren Morris**, Program Manager, Contracts and Legal Services, Ohio Department of Higher Education

**Moderator:** **Tamika Braswell**, Director of Financial Aid, Ohio Department of Higher Education

The Free Application for Federal Student Aid (FAFSA) is the gateway to financial aid opportunities for Ohio students, but nationally, and in Ohio, FAFSA completion rates dropped 10% or more since the start of the pandemic. Today, Ohio is working with dozens of stakeholders across the state, including higher education institutions, non-profits, and libraries to increase FAFSA completion numbers in Ohio and strengthen student opportunity. This session will provide an overview of four major initiatives: raising awareness of FAFSA through outreach and marketing, providing professional development opportunities for counselors and others, upgrading statewide and counselor data tools, and providing funding to increase direct support for students.

### **Default Prevention and Repayment - Dublin V**

**Presenter:** **Tori Watson**, Regional Director - Southeast and Midwest, Edamerica; **Luci Hardesty**, Default Management Coordinator, Central Ohio Technical College

**Moderator:** **Deb Gossman**, Head of Campus Development-Central, College Ave Student Loans

Federal student loan borrowers were to begin re-entering repayment on their federal student loans by the end of January 2022. However, the U.S. Department of Education announced a 90-day extension of the pause on student loan repayment, interest, and collections through May 1, 2022. Learn what Edamerica and Central Ohio Technical College are doing to mitigate delinquency and default for those borrowers as they plan to re-enter repayment and learn what improvements they have made to transition borrowers back to successful repayment. Also, learn about the impact the pause in repayment of federal loans will have on your cohort default rates for AY 2019 and beyond and any trends they may expect to see going forward.

### **Consortium Agreement Panel - Dublin VI**

**Presenter:** **Michelle Kohar**, Columbus State Community College; **Alana Thompson**, Kent State University; **Amy Witt**, Franklin University

**Moderator:** **Amy Witt**, Franklin University

Would you like to learn more about how Consortium Agreements are processed by different institutions, and/or ask questions? Join our three panelists as they describe how Consortium Agreements are processed by each school (a two-year Community College, a four-year public school, and a four-year private school), and get your questions answered.

# Thursday, March 17, 2022

<b>12:00pm—1:50pm</b>	<b>General Session/Lunch—Dublin Ballroom III &amp; IV</b> <b>*NASFAA Federal Update: Karen McCarthy</b> <b>*Awards Ceremony</b>
<b>1:50pm—3:00pm</b>	<b>Exhibits Open</b>
<b>1:50pm—4:00pm</b>	<b>Registration</b>
<b>2:05pm—2:55pm</b>	<b>Interest Sessions</b>

## **Implementing NASFAA's Implicit Bias Toolkit on Your Campus - Dublin I**

Presenter: **Carrie Short**, Lorain County Community College and **Heather Pierce**, Lorain County Community College

Moderator: **Carrie Short**, Lorain County Community College

Student Financial Aid at LCCC held a series of nine virtual workshops to introduce, review, discuss, and make plans to implement NASFAA's Implicit Bias Toolkit. Members of the SFA team as well as partners across campus participated in engaging and enlightening discussions about current policies and procedures involving the administration of financial aid. Join this informal session for tips and ideas on how to facilitate implicit bias discussions on your campus.

## **ED Session - What is Conflicting Information and Why Should You Care? - Dublin II**

Presenter: **Arva Thomas**, Training Officer, Federal Student Aid (FSA)

Moderator: **Melanie Weaver**, Ohio Northern University

In this session we will talk about how conflicting information arises and some best practices for resolving it. Many helpful tools and resources will be provided to help make you a conflicting information expert.

## **Needs Analysis Hand Calculation for Dependent Students - Dublin V**

Presenter: **Matt Kirksey**, University of Akron

Moderator: **Mary Reshad**, Wright State University

Join in on this fun session as we learn the basics of Federal Methodology and complete an EFC calculation by hand for a Dependent student.

## **HEI Training Session - Dublin VI**

Presenter: **Tamika Braswell**, Director of Financial Aid, Ohio Department of Higher Education, **Ramah Church**, Program Manager, Ohio Department of Higher Education, and **Lisa Reed**, Program Manager, Ohio Department of Higher Education.

Moderator: **Tamika Braswell**, Director of Financial Aid, Ohio Department of Higher Education

This session will provide an overview of the state financial aid programs; Choose Ohio First Scholarship, Nurse Education Assistance Loan Program (NEALP), Ohio College Opportunity Grant (OCOG), and Ohio War Orphans Scholarship (WOS) in the HEI System for viewing queries, file submissions, and more.

<b>2:55pm—3:10pm</b>	<b>Dessert/Beverage Break—Atrium</b>
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# Thursday, March 17, 2022

**3:10pm—4:00pm**

## **Interest Sessions**

### **A Persistent, Daily Low Hum: Understanding and Addressing Microaggressions in Higher Education - Dublin I**

Presenter: **Dr. Nichole Ray**, Adjunct Faculty, Purdue Global University and Senior Lecturer, Institute for Women's Studies, University of Georgia

Moderator: **James McDougal**, KEMBA

The purpose of this presentation is to share and facilitate a critical conversation on microaggressions in higher education. Specific topics include defining and providing examples of microaggressions, the current and relevant research on microaggressions in higher education, the impact on college students, faculty and staff, and implications for financial aid professionals.

### **Implications for FAFSA Simplification - Dublin II**

Presenter: **Matt Moore**, Sinclair Community College, **Randy Ulses**, University of Cincinnati, **Laura Meek**, Denison University, and **Heidi Carl**, Purdue University

Moderator: **MorraLee Keller**, National College Attainment Network

There are some impactful changes coming with the 2024-25 Simplified FAFSA. Institutions need to begin to think about how these changes will impact their processes, packaging strategies and awards to students. Come join a conversation as aid administrators from different sectors share thoughts about how these changes may impact their college.

### **Needs Analysis Hand Calculation for Independent Students - Dublin V**

Presenter: **Matt Kirksey**, University of Akron

Moderator: **Mary Reshad**, Wright State University

Join in on this fun session as we learn the basics of Federal Methodology and complete an EFC calculation by hand for an Independent student.

### **VA Education Benefits - Dublin VI**

Presenter: **Samantha Erickson**, Director, State Approving Agency Ohio Department of Veterans Services

Moderator: **Tamika Braswell**, Director of Financial Aid, Ohio Department of Higher Education

If you're a higher education college administrator or school certifying official in need of resources to support and create quality connections with veteran students, this session is for you. Come and find information about program approvals and revisions, certification, compliance, and more. This session will offer resources that will help you assist veteran students pursuing education and training with their VA benefits.

# Thursday, March 17, 2022

## **4:10pm—5:00pm      Interest Sessions—Birds of a Feather**

These breakout sessions offer a chance to connect and collaborate with other colleagues who manage specific areas at different institutions.

### **Direct Loans—Dublin I**

**Moderator:** [Amy Witt, Franklin University](#)

Flitter this way to flock and tweet with each other about federal Direct Loans! Join those in attendance to discuss resources, issues, and questions you may have about Direct Loans with others who may have answers or similar issues and questions that you do!

### **Federal Work Study/Pell—Dublin II**

**Moderator:** [Jayme Jarrett, Ohio Northern University](#)

This session will be a participant led discussion about all things FWS and Pell. Bring your questions to ask of the group or attend to learn more about what issues others are facing.

### **Customer Service—Dublin V**

**Moderator:** [Veronica Davidson, Sinclair Community College](#)

### **Verification—Dublin VI**

**Moderator:** [Robin Sohnly, Columbus College of Art and Design](#)

Did the flexibility in the V1 waiver help your schools quickly process verification? Did you feel as though you needed to review or add anything to ensure your review for potentially conflicting information was still addressed with the waiver of the verification group? What are your thoughts on returning to it in the next fiscal year? Join the discussion with the group to learn what questions or comments others have.

## **5:15pm—6:15pm      Thank you Sponsors Cocktail Hour**

## **6:15pm      Dinner on Your Own**

# Friday, March 18, 2022

**7:30am—10:00am**

**Registration Open**

**7:30am—8:30am**

**Breakfast (Light meal/Grab & Go Items)— Atrium**

**8:30am—9:20am**

**Interest Sessions**

## **How America Pays for College - Families' College Experience in the Pandemic - Dublin I**

**Presenters:** Ed Recker, Sallie Mae and Judith Cunningham, CollegeAdvantage

**Moderator:** Melanie Weaver, Ohio Northern University

This past year has been like no other. Join us for a discussion of findings of "How America Pays for College 2021" - Sallie Mae's national research study as well as behaviors and insights from CollegeAdvantage. We'll explore the effects of the pandemic on college choice, families' attitudes toward a college education, their decisions about how to cover college costs and the role of online learning in the overall college experience.

## **ED Session: Satisfactory Academic Progress - Dublin II**

**Presenter:** Arva Thomas, Training Officer with Federal Student Aid (FSA)

**Moderator:** Veronica Davidson, Sinclair Community College

At least once a year, institutions must assess whether students are making SAP. This session will offer instruction on how to evaluate SAP in accordance with applicable laws and regulations. We will provide an explanation of key concepts such as qualitative and quantitative (pace) measurements, maximum time frame, warning and probation periods, appeals, and academic plans. Where appropriate, examples will be provided to help demonstrate the elements that a school is required to include in its SAP policy.

## **Navigating the Hybrid Work Environment - Dublin V**

**Presenter:** Carrie Short, Lorain County Community College

**Moderator:** Carrie Short, Lorain County Community College

As the working community rounds the corner on the second full year of the COVID-19 pandemic, you may not think there's anything you don't already know about working remotely. In this session, we will share tips for enhancing your productivity (and the productivity of your team), how to be effective when virtual, and other lessons learned from "the new normal" of the hybrid work environment.

## **What's in a Name? - Dublin VI**

**Presenter:** Terrence Brooks, Senior Director of Student Life, Columbus State Community College

**Moderator:** James McDougal, KEMBA Financial Credit Union

At the root of DEI work is the assumption that we must see people and desire to connect. Yet, belonging is an essential dimension that is often overlooked. As institutions seek to communicate that they are places that students, employees, and guests belong, they must begin with an understanding that a person's name and identity matters. During this presentation, participants will explore concepts to help us answer life's burning questions: "What's so important about a pronoun?" "Should I even bother trying to pronounce this?" "Can I call you...?"

# Friday, March 18, 2022

**9:30—10:20am**

**Interest Sessions**

## **Title IV Reconciliation - Dublin I**

Presenter: **Jessica Mautz**, Central Ohio Technical College/The Ohio State University at Newark

Moderator: **Faith Phillips**, Central Ohio Technical College/The Ohio State University at Newark

This session will highlight the general disbursement reporting, excess cash, and reconciliation requirements for all Title IV programs from both the Financial Aid and Business Office perspective.

## **A Village of Support for Pell and First-Generation Students at the University of Cincinnati - Dublin II**

Presenter: **Dr. Lisa Holstrom**, Senior Assistant Dean, College of Arts and Sciences, University of Cincinnati

Moderator: **Nancy Shepard**, Central Ohio Technical College/The Ohio State University at Newark

Data analysis revealed that students who were receiving Pell and who were first-generation had retention rates that lagged behind their peers. A village of support was formed, that included a new success coach model, as well as connections in the Bursar, Financial Aid and Academic Affairs offices. The new solution improved retention of this vulnerable group significantly. Join us to go over how the University of Cincinnati implemented this village of support.

## **Understanding Credit and Private Loan Underwriting - Dublin V**

Presenter: **Michael Jones**, Citizens

Moderator: **Michael Jones**, Citizens

This presentation is designed to provide an overview of credit and how credit works. It will also provide guidance with insight into the impact of credit during the underwriting process and factors that should be considered that will help reduce the overall cost of education.

## **R2T4 in Modules - Dublin VI**

Presenter: **Sarah Pavlack**, Sinclair Community College

Moderator: **Mary Reshad**, Wright State University

When courses in a program do not span the entire length of the payment period or period of enrollment, you have modules! In this session, we will start by defining both modules and withdrawals before giving details on how module situations impact the R2T4 process. A number of example withdrawal scenarios will be reviewed in detail. The new R2T4 regulations effective July 1, 2021 will also be discussed.

**10:20—10:45am**

**Break / Hotel Check Out**

# Friday, March 18, 2022

**10:45am—2:00pm**

**Brunch—Dublin Ballroom III & IV**

- \*General Session - Diversity**
- \*Charity donation**
- \*Recognition Ceremony**
- \*Passing of the Gavel**
- \*President's Closing Remarks**